

UNAIDS
JOINT UNITED NATIONS PROGRAMME ON HIV/AIDS

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THE NATIONAL HIV-RELATED DISCRIMINATION REPORTING AND REDRESS SYSTEM

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BACKGROUND

This is a national system under the purview of the National HIV/STI Programme. Since 2007, its development has been guided by a Multisectoral Advisory Group. The System is under one of four components of the national response – Policy/Advocacy - articulated in the National Strategic Plan 2002-2006 and expanded to Enabling Environment and Human Rights (NSP 2007-2012). It is financed through the Global Fund to scale up prevention, treatment and policy efforts in Jamaica.



ADVISORY GROUP MEMBERS

- ⊙ Jamaican Network of Seropositives (JN+)
- ⊙ The Independent Jamaican Council for Human Rights
- ⊙ National AIDS Committee (NAC)
- ⊙ National AIDS Committee Legal and Ethical Subcommittee
- ⊙ National HIV/STI Programme (NHP)
- ⊙ Ministry of Labour and Social Security
- ⊙ The Joint UN Programme on HIV and AIDS, Jamaica
- ⊙ Jamaica AIDS Support for Life (JASL)
- ⊙ Persons living with HIV



WHAT IS STIGMA?

- An attribute that is seen as deeply discrediting to a person or group (Irving Goffmann, 1963)
- ⊙ A means of social control, defining social norms and punishing those who deviate from the norm
 - ⊙ Motivated by fear that those who are stigmatized threaten society
 - ⊙ Stigmatization is a **process of devaluation** that leads to discriminatory actions
 - ⊙ Enacted stigma becomes discrimination



WHAT IS HIV-RELATED DISCRIMINATION?

“Any measure entailing an arbitrary distinction among persons depending on their confirmed or suspected HIV serostatus or state of health.” (UNAIDS: Protocol for the identification of discrimination against people living with HIV)

- Breach of Confidentiality
- Denied Employment
- Harassment/Verbal Abuse
- Denied Access to Healthcare



NHDRRS - MAIN STEPS

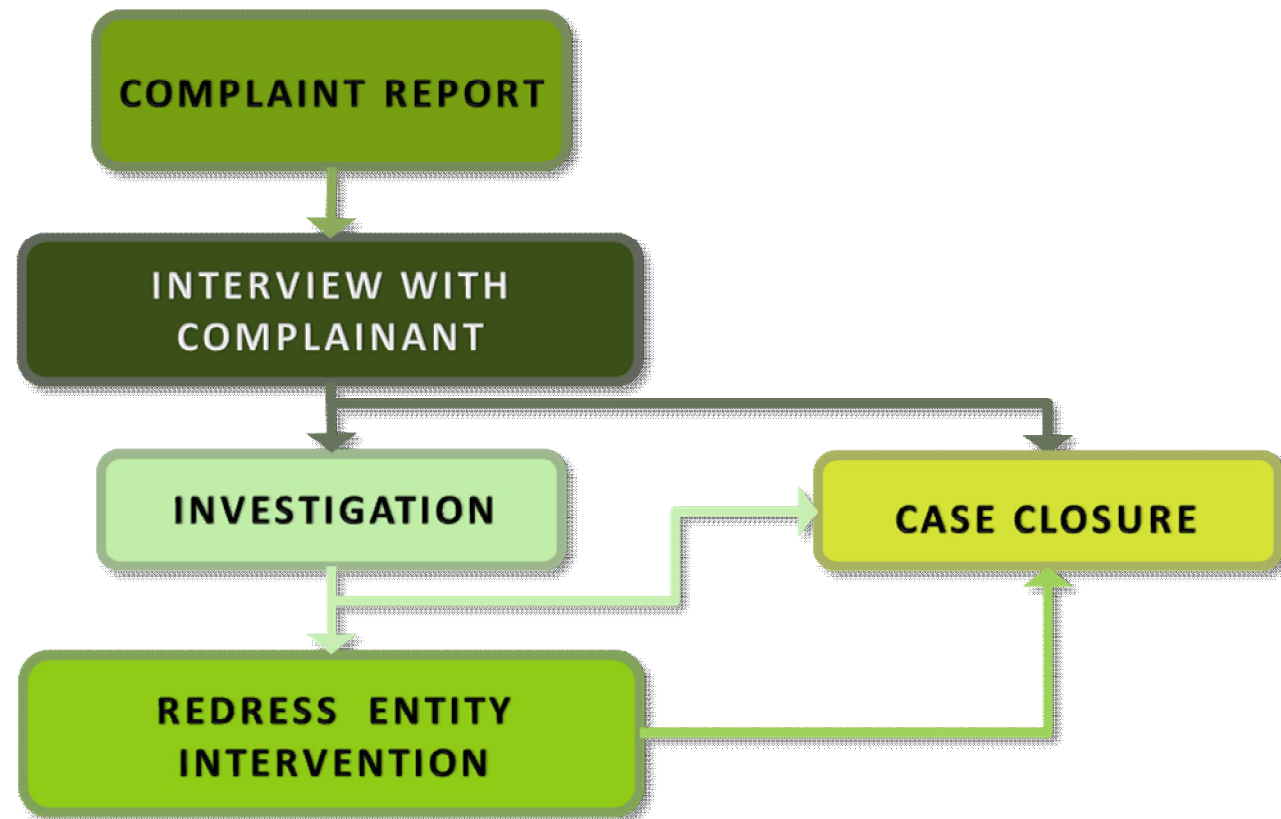
National

HIV-Related

Discrimination

Reporting & Redress

System





STEP 1 - SUBMIT COMPLAINT REPORT

Submit
Complaint

- ⊙ Completed by persons experiencing discrimination or witnesses to discrimination
 - ⊙ Online at www.jnplus.org
 - ⊙ By phone at (876) 929-7340
- ⊙ Submitted to JN+ for entry into the National HIV-Related Discrimination Reporting and Redress Database
- ⊙ Non-identifying data shared with the M&E unit and other monitoring entities



STEP 2 - INTERVIEW

Advancement
to next step
depends on
complainant's
wishes

- ③ Conducted by Officers at JN+ with complainant/person experiencing discrimination
- ③ Provides detailed information about incident
- ③ Establishes course of action desired by complainant for pursuit of redress



STEP 3 - INVESTIGATION

Advancement
to next step
depends on
complainant's
wishes, merits
of case and
redress options
available

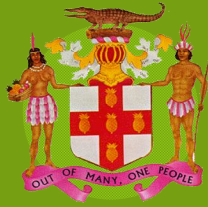
- ③ Conducted by an internal Investigative Team and/or external authority
- ③ Details of case are examined to determine validity of accusations
- ③ Recommendations for redress developed



STEP 4 - REDRESS INTERVENTION

Redress

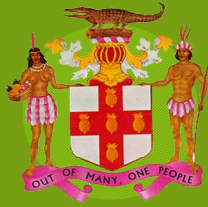
- ⦿ Redress includes information or action not limited to, advice, counselling, litigation, advocacy or intervention.
- ⦿ Established entity pursues redress proceedings
 - ⦿ Pro-bono lawyers, Office of the Public Defender, Dispute Resolution Foundation, Industrial Dispute Tribunal, etc.
- ⦿ Updates are submitted to the National HIV-related Discrimination Reporting and Redress System



STEP 5 - CLOSURE

Closure

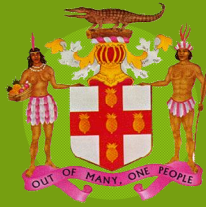
- ◎ Case can be closed:
 1. at the complainant's request
 2. based on recommendations from the investigation team
 3. at the conclusion of a redress intervention



REPORTING

Reporting

- ⦿ Non-personal information from the complaints is shared with:
 - ⦿ The NHP Monitoring and Evaluation Unit
 - ⦿ Stakeholders
 - ⦿ Researchers
 - ⦿ Regional and International entities



GENDER STATISTICS

**Complaint
Reports
Received:**

2007 = 32

2008 = 51

2009 = 26

Gender	2007	2008	2009
Female	56%	63%	85%
Male	41%	37%	15%
Unavailable	3%		



AGE STATISTICS

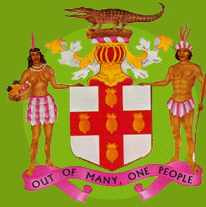
**Complaint
Reports
Received:**

2007 = 32

2008 = 51

2009 = 26

Age Group	2007	2008	2009
15-19	16%	8%	8%
19-24			15%
25-29	16%	18%	12%
30-34	16%	22%	12%
35-39	22%	14%	12%
40-44	6%	24%	15%
45+	3%	10%	12%
Unavailable	22%	6%	15%



NATURE OF INCIDENT STATISTICS

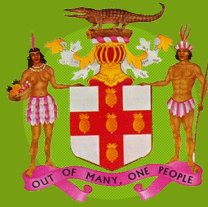
Complaint Reports Received:

2007 = 32

2008 = 51

2009 = 26

Nature of Incident	2007	2008	2009
Breach of Confidentiality	30%	53%	35%
Harassment/Verbal Abuse	34%	49%	58%
Denied Healthcare	9%	8%	8%
Not Hired	9%	2%	4%
Forced to Leave Job	9%	8%	0
Denied Education	0%	2%	0
Physical Violence	3%	2%	12%



NATURE OF INCIDENT STATISTICS (CONT.)

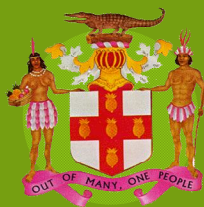
Complaint Reports Received:

2007 = 32

2008 = 51

2009 = 26

Nature of Incident	2007	2008	2009
Denied Housing	0%	2%	4%
Forced to Leave Home/Community	6%	8%	8%
Discrimination Against Relative	0%	6%	12%
Physical Threats Against Person or Property	0%	4%	0%
Other	6%	2%	19%



SETTING STATISTICS

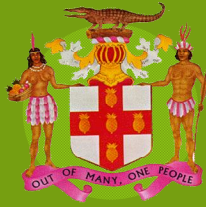
Complaint Reports Received:

2007 = 32

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2009 = 26

Setting	2007	2008	2009
Community	38%	37%	46%
Workplace	22%	10%	8%
Government Healthcare Facility	25%	29%	31%
Private Company / Business	0%	2%	0%
NGO	9%	0%	0%



SETTING STATISTICS (CONT.)

Complaint Reports Received:

2007 = 32

2008 = 51

2009 = 26

Setting	2007	2008	2009
Law Enforcement Site	3%	2%	0%
Home	3%	10%	19%
Government Agency	0%	2%	4%
Private Health Facility	0%	4%	4%
School	0%	4%	0%
Church	0%	2%	4%
Other	0%	4%	0%